



June 30, 2011

VIA ECFS

Ms. Marlene H. Dortch
Office of the Secretary Federal Communications Commission
445 12th Street, S.W., Suite TW-A325
Washington, DC 20554

**Re: In the Matter of Telecommunications Relay Services and Speech to Speech Services for
Individuals with Hearing and Speech Disabilities, CG Docket No. 03-123**

Dear Ms. Dortch:

Pursuant to 47 C.F. R. §64.604(c)(1), attached please find the Annual Complaint Log Summary report for the provision of video relay services ("VRS") by Snap Telecommunications, Inc. for the 12-month period ending May 31, 2011.

Please feel free to contact me with any questions regarding this matter.

Sincerely,

/s/

Nancy J. Bloch
Chief Regulatory Liaison and Advisor
Snap Telecommunications, Inc.
443-438-1321 V/VP
nbloch@snapvrs.com

Attachment

cc: Thomas W. Kielty, President and Chief Executive Officer
Steph Buell, Chief Compliance Officer